

## Changes to PharmOutcomes - action required

PSNC and Health Information Exchange (HIE) announced in November 2012 that they had reached agreement to work in partnership with Pinnacle Health LLP to develop a new improved PharmOutcomes platform. This decision followed a review of PharmOutcomes (formerly PharmaBase) undertaken by HIE following feedback received from pharmacy contractors and their teams, Local Pharmaceutical Committees and service commissioners.

As now, the new PharmOutcomes will provide support for locally commissioned services; a short booklet providing further information on the new platform can be downloaded from [www.psync.org.uk/pharmoutcomes](http://www.psync.org.uk/pharmoutcomes). The new platform will go live in April 2013; until then the current platform and its helpdesk will operate as usual.

## Termination Notice for the current PharmOutcomes platform

Due to the move to the new PharmOutcomes platform in April, a notice of termination of the service provided by the current platform was given on 31<sup>st</sup> December 2012. The notice is available via the PharmOutcomes logon screen or at [www.psync.org.uk/pharmoutcomes](http://www.psync.org.uk/pharmoutcomes). The current PharmOutcomes service provided under the User Agreement version 2.1 dated 22 September 2011 will be terminated on 10 April 2013.

The new PharmOutcomes service will be provided under a new User Agreement, and this will involve transferring contractors' data to a new PharmOutcomes platform for those contractors that wish to transfer the data. As part of this process an amendment has been made to the standard User Agreement which will authorise the transfer of the User's logon credentials and any information entered by pharmacies (relating to the pharmacy and also patient records) to the new system.

In addition, a new User Agreement is required to set the terms of use for pharmacy contractors to use the Pinnacle Health LLP provided PharmOutcomes system. Both these new user agreements can be found at [www.psync.org.uk/pharmoutcomes](http://www.psync.org.uk/pharmoutcomes).

If a pharmacy contractor decides that they want to transfer to the new PharmOutcomes system they will need to agree to both the User Agreements - the first to authorise the transfer of data, and the second to parallel the existing User Agreement when using the new service. You can agree to both User Agreements by logging onto PharmOutcomes, where you will be prompted to accept the new User Agreements. The new system goes live at the start of April; your existing logon details will then work at [www.pharmoutcomes.org.uk](http://www.pharmoutcomes.org.uk).

Any user that does not wish to transfer data to the new PharmOutcomes system may choose to continue with the existing PharmOutcomes service until 10 April 2013 at which time the system will be switched off. If you do not wish to use the new PharmOutcomes system then you do not have to do anything; however, you will not be able to access PharmOutcomes or any of your data after 10<sup>th</sup> April 2013.

## Saving a copy of your current PharmOutcomes data

If you have used any of the locally commissioned Enhanced services modules or the 2012/13 Contract Workbook module and you would like to save a copy of this data, you will be able to do this by following the instructions below. If you have agreed to the transfer of data to the new PharmOutcomes system, data from Enhanced service modules and the 2012/13 Contract Workbook module will be automatically transferred across to the new PharmOutcomes.

If you have not previously saved copies of your old service claims and audit reports, you can also do that following the instructions below.

If you have used the NMS module within PharmOutcomes **we strongly recommend that you download your NMS data from PharmOutcomes**, by following the instructions below; the NHS contractual requirements for the NMS require you to keep a copy of your NMS records for two years from the date of completion of the service. You will also be able to download your quarterly NMS report between 2<sup>nd</sup> and 10<sup>th</sup> April 2013.

Files containing data from the NMS module, locally commissioned service modules and the Contract Workbook module will be available to download according to the following schedule:

Files for **locally commissioned service modules** and the **Contract Workbook module** will be made available during:  
8<sup>th</sup> March 2013 and 8<sup>th</sup> April 2013

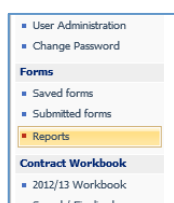
Files for the **NMS module** will be made available during:  
11<sup>th</sup>, 18<sup>th</sup>, 25<sup>th</sup> March and 2<sup>nd</sup> and 8<sup>th</sup> April 2013

The files will include all data entered up to the day before the date they are made available for downloading.

If your pharmacy is owned by a CCA or AIMp member, your head office may have arranged to download the files centrally; please ask for guidance on this from your head office.

## How to download a copy of the data files

1. Logon to the current PharmOutcomes platform;
2. Click on 'Reports' found under the 'Forms' heading in the left hand side menu bar;



3. Click on the name of the report you wish to save. You can also save copies of old service claims and audit reports from this page;

A screenshot of the PharmOutcomes 'Claim Submission Forms' page. The page shows a list of reports with columns for 'Type', 'Name', 'Modified', 'Service Name', 'Report Date', and 'Status'. The 'Name' column contains various report titles, some with a 'NEW' badge. The 'Status' column shows 'Draft' for all listed reports. The 'crimson01-NMS patient registrations extract for 2010-01-01 to 2013-05-31' report is highlighted.

Type	Name	Modified	Service Name	Report Date	Status
<input type="checkbox"/>	crimson01-StopSmokingPatientRegistrations for 2010-01-01 to 2013-05-31 <b>NEW</b>	25/02/2013 16:54		25/02/2013	Draft
<input type="checkbox"/>	crimson01-NSP patient questions extract for 2010-01-01 to 2013-05-31 <b>NEW</b>	25/02/2013 15:35		25/02/2013	Draft
<input type="checkbox"/>	crimson01-NSP patient registrations extract for 2010-01-01 to 2013-05-31 <b>NEW</b>	25/02/2013 15:30		25/02/2013	Draft
<input type="checkbox"/>	crimson01-NMS patient followups extract for 2010-01-01 to 2013-05-31 <b>NEW</b>	25/02/2013 12:15		25/02/2013	Draft
<input type="checkbox"/>	crimson01-NMS patient interventions extract for 2010-01-01 to 2013-05-31 <b>NEW</b>	25/02/2013 13:00		22/02/2013	Draft
<input type="checkbox"/>	crimson01-NMS patient registrations extract for 2010-01-01 to 2013-05-31	25/02/2013 12:25		22/02/2013	Draft
<input type="checkbox"/>	crimson01-Contract Workbook extract for 2010-01-01 to 2013-05-31	21/02/2013 12:30		21/02/2013	Draft
<input type="checkbox"/>	crimson01-SC extract for 2010-01-01 to 2013-05-31	20/02/2013 14:15		20/02/2013	Draft
<input type="checkbox"/>	crimson01-EHC extract for 2010-01-01 to 2013-05-31	19/02/2013 16:50		19/02/2013	Draft

4. Follow the prompts from your internet browser to save a copy of the file to your pharmacy computer;
5. Make sure you save any files which contain patient data in a secure location on your pharmacy computer.