Community Pharmacy Audit 2013/14

As our practice audit this year we at  pharmacy decided to take part in the LPC flu service audit.

To accomplish this we gave out an evaluation form to all patients who had their flu vaccination done in the pharmacy.

The results for  pharmacy are as follows.

**No. of patients vaccinated**

     No. of patient’s satisfied, very satisfied or extremely satisfied

     No. of patient **NOT** satisfied with the service

      No. of patients thought pharmacy was an appropriate place

      No. of patients would use pharmacy again

      No. of patients would be happy for other vaccines to be given

**Conclusion**

As can be clearly seen from our results all patients fell into the satisfied, very satisfied, or extremely satisfied category regarding the community pharmacy flu vaccination service       thought pharmacy an appropriate place to have their vaccination,       patients would be confident in receiving other vaccinations from this pharmacy. All patients surveyed would use this service again if it is commissioned again next year.