



## ‘Pharmacy Staff Training New Healthcare Opportunities’

### Agenda

2pm, 4pm or 7pm

Registration & Buffet

2.30pm, 4.30pm, 7.30pm

Training commences

Trainer: **Edward McReynolds**  
Training Manager - McNeil Products Ltd

You & Your Customers

Communication Skills

Enhanced Services Intervention

The 60 Second Challenge

4pm, 6pm or 9pm

Q&A session