



Gateshead & South Tyneside Local Pharmaceutical Committee

Passionate about pharmacy



STRATEGY DOCUMENT

2019 – 2023

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Foreword

Welcome to the strategy document for Gateshead & South Tyneside Local Pharmaceutical Committee (G&ST LPC) - this is the overall planning and policy document which the LPC will use for the next 5 years.

Community pharmacy is undergoing enormous change; and with the introduction of the 5 year contractual settlement the profession will move from a traditional dispensing based service to include many more clinical services both national and locally commissioned. Contractors and their supporting staff must evolve and adapt to maximise the potential of these new service opportunities.

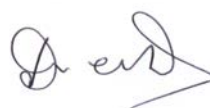
Your LPC will help you on this journey and is on hand to offer support and assistance.

In addition, the NHS is changing, with the introduction of Primary Care Networks (PCNs). Your LPC will endeavour to ensure that any opportunities are realised for our contractors.

With PSNE (your provider company) now well established, your LPC is even better placed to maximise commissioning opportunities.

This strategy document has been revised and updated for the next 5 years following a workshop with LPC members to ensure that it is relevant, current and reflects our ambitions fully.

This strategy sets out the areas upon which the LPC will concentrate its' efforts and the objectives we intend to achieve, along the way.



David Carter BSc, MSc, FRPharmS
Chair, Gateshead & South Tyneside LPC



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Vision statement

For the next 5 years Gateshead and South Tyneside Local Pharmaceutical Committee (LPC) will continue to be a structured and efficient organisation with mutually beneficial alliances, capable members and specialist advisers. It will improve relationships and engage with all stakeholders, enabling the people of Gateshead and South Tyneside to receive the highest possible quality of pharmaceutical care from community pharmacy and provide a vital role in holistic patient care.

Mission Statement

Over the next five years the LPC will increase its capability and capacity as an effective representative committee for community pharmacy. The LPC will endeavour to extend the range of services that are commissioned locally from community pharmacy, by raising awareness of the true value of community pharmacies and their community pharmacists as providers of clinical services to help improve the health and wellbeing of the public and patients in our localities.

The LPC will encourage service level uptake and quality in all services that are delivered.

This strategy sets out the areas upon which the LPC will concentrate its' efforts and the objectives we intend to achieve, along the way.



The LPC will work to offer a range of training, to support contractors and their staff, ensuring skills-mix and redeveloping the pharmacist's role to be fit for the future.

Contractor support

The LPC is committed to providing support to community pharmacy contractors. It is essential to ensure that all pharmaceutical services offered are of the highest possible quality and by supporting contractors we can help to achieve this.

Alongside traditional contractual support the LPC will also offer up-to-date, relevant information to its contractors via a range of digital platforms (email, website and social media). We will also work to offer a range of training, where possible, to support contractors to upskill their healthcare team in order to maximise the skill mix enabling pharmacists to embrace the clinical future.

The LPC will also endeavour to promote services to healthcare professionals to ensure collaborative working.

The LPC understand the work place pressure that community pharmacy faces and will we help where contractors feel overwhelmed. During any representation the LPC will always have, at its heart, its contractors. We will lobby and ensure that we minimise beurocarcy in order to help community pharmacy teams to improve their work/life balance . Equally where the LPC can provide resource or expertise to help contractors we will do so and ensure you are aware of this via our communication channels.

The LPC will engage with local councils, CCG and other commissioners to ensure pharmacy is embedded in their local strategies and development pathways.

The LPC is fully committed to forging relationships within all areas of health, public health and social care and keep community pharmacies at the heart of the community providing patient choice and convenience through our network of pharmacies.



The LPC will work with Local Councils, CCGs and any other stakeholders to develop services that are realistic, will benefit patients, meet local needs and help deliver health gains.

Development of Pharmaceutical Services

Community Pharmacies are positioned at the heart of Local Communities.

The LPC will work collaboratively with primary care networks, hospitals, local councils, ccg and other stakeholder commissioners to develop services that are realistic, will benefit patients, meet local needs and encourage support for patient self care. (See Figure 1)

These services will be cost-effective for commissioners and provide additional income for contractors. The LPC will continue to promote this fact to all stakeholders.

The LPC will respond to changes in legislation, local priorities and the NHS to ensure contractors are better placed to deliver appropriate services to patients.

PSNE

Since forming the LPC provider company 3 years ago with our colleagues across the region, PSNE has been a useful vehicle to enable the LPC to secure many services for contractors in the current commissioning environment. We will continue to monitor the commissioning landscape and if appropriate, PSNE will be utilised and adapted further to ensure efficient service provision through community pharmacy.

Through working more collaboratively with our commissioners and partner LPC's within PSNE some of these services have influenced the national contractual framework.

PSNE has enabled the partner LPC's to pool our experience and thinking to develop a service repository that the LPC can use in order to help influence future commissioning of services.

Other LPC's in our region have now expressed an interest in working with us via PSNE which will further strengthen our resources and ability to adapt to the future

Figure 1: Service development within Gateshead & South Tyneside

Established services

- Brief alcohol intervention
- NHS health checks
- Smoking cessation services
- EHC
- C-card
- Chlamidia screening
- Think Pharmacy First (MAS)
- Flu vaccination services
- MAR chart & synchronisation
- Substance misuse services (supervision)
- Needle exchange
- INR
- Palliative care drugs service

New, emerging services and pilots in production

- GP2P
- CPCS
- PGDs added to MAS
- Other vaccination services
- Long term condition clinics
- Microspirometry
- CPhUCRS
- INR support
- Hepatitis C eradication

Raising awareness of community pharmacy

If we wish to provide the people of Gateshead and South Tyneside with the best possible pharmaceutical care, we need to let them know where we can be found, and what services we can offer. The LPC will use every opportunity to promote the local pharmacy outputs.

Community pharmacists undertake a good deal of Public Health and Health Promotion work, therefore the LPC will work to ensure that community pharmacists receive the much deserved publicity for all the health promotion services they offer and will represent local community pharmacies at every opportunity.

Community pharmacies offer a wide range of services and the LPC will work to make sure that patients and the public understand the benefits they could get from these services, as well as knowing when and where to access them. New technologies will be utilised as required to help as appropriate.

Whenever relevant the LPC will encourage (and if appropriate arrange) local and regional press and media to be informed of community pharmacy activities. Wherever possible the LPC will promote interviews with practicing pharmacists to represent the profession.

The LPC will continue to extend its professional and political profile within the local communities and forums and will work to establish strong communications and collaborative working practices with all healthcare professionals working within primary care.



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Independent



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Gateshead & South Tyneside LPC

Passionate about pharmacy

LPC organisation

The LPC is committed to maximising our effectiveness. To achieve this, the LPC will, where appropriate, use sub-groups of the main committee to undertake detailed work such as drafting response to consultations, developing business cases and negotiating on behalf of the LPC with the Local Authorities, CCG or any other commissioner.

The out-put of these groups will be reviewed for effectiveness on a regular basis.

The LPC officers - Exec Team (Figure 2) act as the LPC centralised hub and ensure the LPC operates in a streamline/effective manner, presenting the committee with updates and recommendations.

Figure 2 :- The LPC Officers (Exec Team)



David Carter
Chairman



Louise Lydon
Secretary



Jonathan Green
Treasurer



Sami Hanna
Vice Chair / Communications
Officer

The main LPC meeting will be focussed and time limited. It will consider results and reports from the sub-groups; it will prioritise issues and review progress against the relevant milestones; it will consider future planning and strategic development, communications with members and ensuring we fulfil our statutory requirements. There will be free discussion during the meetings but having made a decision (or taken a vote), members will be expected to follow the finalised committee position.

We will also ensure that we acknowledge our successes and the achievements of community pharmacists.

We will ensure that individual member's responsibilities are formalised and will encourage LPC members to develop their 'Ideal LPC Member' skills and to utilise their current skills. LPC members will be expected to participate in sub-groups and regularly attend LPC meetings.

Where possible the LPC will explore other means of participating in meetings, such as webinars and email groups for preparatory work.

Outputs from the LPC will always be communicated accordingly any appropriate means.

Guests will be invited to attend LPC meeting on a regular basis, and will be selected depending on topical issues and current discussions to provide the LPC with real time updates and guidance.

Contact Details

If you want to get in touch with the LPC on any other matter please contact our Secretary, Louise on:

Louise Lydon

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LPC Plan on a Page

Priority	Contractor support	Development of Pharmaceutical Services	Finance	Raising awareness of community pharmacy	LPC organisation
Objective	<ul style="list-style-type: none"> High Quality Services Relevant Communications Up-Skilling of All Staff Extended Clinical Roles Skill Mix CPD Local Engagement 	<ul style="list-style-type: none"> Negotiate Services Service Accreditation Horizon Scan for Opportunities Prevention of onward consequences Commissioning Support IT Platform 	<ul style="list-style-type: none"> Objective Fair Remuneration Horizon Scan for Opportunities Negotiations 	<ul style="list-style-type: none"> Promotion Publicity Communication to Public Communications to the Profession Up skilling Committee members Inter professional Relationships Horizon Scanning Lobby Local and National Stakeholder High Political and Profession Profile 	<ul style="list-style-type: none"> Maximum Effectiveness Good Governance Effective Decision Making Effective Communications Accountability
Methodology	<ul style="list-style-type: none"> Website & Communication Tools Educational Meetings / Events Sponsorship Negotiate with stakeholders Lobbying Locally & Nationally Building Relationships 	<ul style="list-style-type: none"> Business Cases Networking Up skilling Committee members Strategy Development Use of Committee Subgroups Communications Use of External Expertise PharmOutcomes 	<ul style="list-style-type: none"> Building relationships Public Consultations Lobbying Raising Awareness Conflict resolution 	<ul style="list-style-type: none"> Communications Subgroup Press Releases Use of new technology in comms Political Lobbying Relationship Building Committee Training Public Events 	<ul style="list-style-type: none"> Exec Team Use of Subgroups Up skilling Committee members Constant Review of Outputs Use of IT expertise Nolan Principles Observers Communications Sub Group & Technologies

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