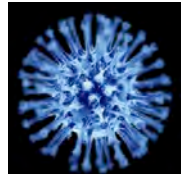




Gateshead & South Tyneside Local Pharmaceutical Committee

Passionate about pharmacy



Annual Report 2012 - 2013

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Mission & Vision



Gateshead and South Tyneside Local Pharmaceutical Committee represents all pharmacy contractors regardless of company (including multiples and independents). Our committee is made up from a representative sample to reflect the mix of pharmacies in the area.

Vision Statement

By 2013 Gateshead and South Tyneside Local Pharmaceutical Committee (LPC) will be a structured and efficient organisation with mutually beneficial alliances, capable members, specialist advisers and a record of achievement for all stakeholders, enabling the people of Gateshead and South Tyneside to receive the highest possible quality of pharmaceutical care from community pharmacy.

Mission Statement

Over the next five years the Gateshead and South Tyneside Local Pharmaceutical Committee will increase its capability and capacity as an effective representative committee for community pharmacy and improve the range and quality of services commissioned from

Nolan Principles of Governance

As a committee the LPC adheres to the Nolan principles of governance. A copy of which is included in the appendix.

Chairmans Report



Welcome to my Chairman's Report for the past year; and what a year it's been!

The LPC has spent a lot of time over the past year coming to terms with the changes in the NHS. The landscape over the past year has literally been a moveable feast... From April the PCTs will disappear, CCGs will assume command of the local NHS, our contracts will be held with the "area teams" of the National Commissioning Board and local enhanced services will be re-badged and managed by Social Services/Public Health. The LPC has obviously been working really hard networking with the emerging entities to ensure that community pharmacy's voice is heard amongst the chaos. For example, I hosted a visit by Councillor West from the Health and wellbeing board in South Tyneside to my pharmacy – he had a health check and we talked about the role of community pharmacy.

In addition to this, in the first half of the year the LPC continued to struggle against the tide of contract applications – an enormous work load. For each application a formal process is followed, which may result in the formation of a task & finish subcommittee to deal with the application. If so, we will have a site visit, interview and take evidence from neighbouring pharmacies and then produce a considered report which is sent into the necessary authority with our view. There are many more contracts in the LPC area now, this means a smaller slice of the "cake" for all...The closing of the 100 hour application

should lead to some stability in the market as all new contracts will only be granted if there is a genuine need outlined in the "pharmacy Needs Assessment."

The LPC agreed that the PCT could use pharmabase (a web based IT solution) to facilitate contractor payments for supervised methadone and EHC. Some teething problems emerged, but most contractors believe the IT solution is superior to the old paper system. Hopefully the future will see all payments for enhanced services managed electronically.

The LPC learnt during September that there would be massive reductions in category M from January to reflect the large numbers of products coming off patent particularly Atorvastatin. We alerted contractors to this and hopefully contractors were better placed to weather the storm when category M hit in January - which took remuneration away from pharmacies to reflect the "profit" made from this brand to generic switching. This was part of an interim settlement agreed by PSNC whilst negotiations went on for a settlement for the year 2012-2013 in light of the recent cost of service inquiry. Talking of PSNC, we were privileged in our area to have a visit by PSNC during March. The PSNC meeting was held at Sunderland University and a special "fringe" meeting between PSNC and the local LPCs was held which gave LPC members a good opportunity to speak to

members of PSNC and staff on a number of issues.

The LPC spent a lot of time attempting to negotiate a flu vaccination service during the year. We finally got an agreement to start at the same time as other providers, but sadly there wasn't a level playing field. Unfortunately pharmacies were not commissioned to provide inoculations to the over 65s as the DOH target was being met by GPs – even though we argued that a target of 75% actually meant almost 25% of this vulnerable group were not vaccinated!

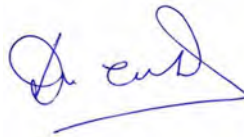
In October we learnt that 83% of pharmacies were now engaging with the “new medicine service” nationally although many pharmacies in our area were not. This was disappointing as the NMS is new money for pharmacy to provide this service to improve adherence to medication. Only by delivering the service well would we be able to prove that it is money well spent by the government. Please try and deliver NMS and MUR – evidence of successful services delivery is vital to secure a future for pharmacy!

In November the LPC recognised that we would need to work differently to secure new services in the future as it is unlikely that the new commissioners of services would deal with single contractors; they would more likely commission from a company of scale, which would itself engage contractors locally to provide the service. Having looked at all options, the LPC has now agreed a policy for the way forward should any opportunities arise. So, there's lots going on and there'll be

more in the future as the NHS evolves locally and nationally. As usual, your LPC will do its utmost to secure a viable future for community pharmacy in Gateshead & South Tyneside. Please ensure that you're plugged into the outputs from the LPC – either as usual, your LPC will do its utmost to secure a viable future for community pharmacy in Gateshead & South Tyneside. Please ensure that you're plugged into the outputs from the LPC – either by website, twitter, or other. If you do not currently receive information electronically from the LPC, please make contact with our communications officer, Sami, who will sort things out.

Finally I'd like to thank the LPC for all the hard work the members do on behalf of contractors; particularly to the officers of the committee: Louise, Sami and Jon and our PSNC representative Mark Burdon who have all given me so much support over the past year!

Let's hope, once the dust settles in these difficult times, that pharmacy has the bright future it deserves for all its hard work providing a service to local residents. Patients need community pharmacy!



David Carter,
Chairman



Secretary's Report



2012-13 was another turbulent year for Pharmacy and for all involved in the profession. In the face of a persistently challenging set of circumstances we as a committee have endeavoured to provide robust leadership and representation.

Personally, I have thoroughly enjoyed another year as secretary and administrator for the committee and the opportunity this affords to champion the key role Pharmacy has to play within the new NHS structure. I would like to thank all committee members for their efforts this year.

Gateshead & South Tyneside LPC is comprised of the following members;

Table 1. Attendance of LPC members at LPC meetings:

LPC member	Possible attendances	Actual attendances
Mr David Carter (Chairman)	6	6
Mrs Louise Lydon (Secretary)	6	6
Mr Sami Hanna (Vice chairman)	6	6
Mr Jon Green (Treasurer)	6	6
Mr Mark Burdon	6	4
Mrs Tracy Groves	6	6
Mrs Denise Laidlaw	6	5
Mrs Lisa Simpson	6	6
Mrs Aina Osunkunle	4	4
Mrs Jennifer Graham	6	6
Mr Richard Anderson	6	6
Mrs Emma Morris	6	6
Mr Alex Graham	6	6
Mrs Joanne Neil	2	0

The 2012 Annual General Meeting of reaffirmed the executive officers in their roles:

- LPC Chairman – Mr David Carter
- LPC Secretary – Mrs Louise Lydon
- LPC Vice Chairman and Communications Officer – Mr Sami Hanna
- LPC Treasurer – Mr Jon Green

Mrs Joanne Neil resigned from the committee in May and we'd like to thank her for her valuable contributions during her tenure and wish her all the very best for the future. In her place Mrs Aina Osunkunle was co-opted to the Independent vacancy and has already established herself as an important member of the group. Mr Greg Burke, Regional LPC Secretary, has joined the committee in the capacity of minute taker. Greg's fulfilment of this role ensures that all committee members can fully take part and contribute to proceedings whilst notes are simultaneously recorded. I'd like to take this opportunity to warmly welcome both Aina and Greg to the team.

The move to day time meetings continues to be a success and these bimonthly events evaluate very well. The availability of guests has increased significantly since the shift to business hours and we've had representation at meetings from all sectors of the profession.

The sub-group format has remained in place and allows specific focus on areas identified by the committee as integral to the interests of contractors. These sub-groups have an appointed chair responsible for feeding back to the committee with progress and proposed actions as a result of their work. The format remains a success and collectively the sub-groups have achieved a great deal this year.

Table 2 below identifies committee representation on the various strategic working groups. In addition, the LPC is building upon strong links with Public Health in anticipation of the future commissioning arrangements with Local Authorities.

Table 2. LPC representation on strategic groups:

LPC leads attending external meetings	LPC representatives
Joint LPC & Medicines Management meeting & NEPCSA Pharmacy Contract Monitoring meetings	David Carter Louise Lydon Sami Hanna (deputy)
Local Representatives Committee	David Carter Louise Lydon Sami Hanna
Regional LPC	David Carter Louise Lydon Sami Hanna (deputy) Jon Green (CCA rep)
South Tyneside Prescribing sub-committee	Mark Burdon
Gateshead Prescribing sub-committee	Lisa Simpson
Gateshead Shared – Care DAT	Tracy Groves
Electronic prescription services	David Carter
Audit	Lisa Simpson
New Pharmacy Contracts	David Carter (site visits) Sami Hanna (site visits) Louise Lydon
Emergency Planning	Jon Green
NHS Health checks	Louise Lydon
Smoking Services	Louise Lydon
Healthy Living Pharmacies	Louise Lydon Jenny Graham
Pharmacy Flu – service	Sami Hanna Louise Lydon (deputy)
EHC / Sexual Health Services	Louise Lydon David Carter (deputy)

Our close working relationship with Sunderland LPC and the twice-yearly joint meetings are a great opportunity to pool resources and work collaboratively with our neighbours to good effect.

In general the output of the LPC has encompassed a broad range of issues this year. The seemingly endless flood of contract applications has now thankfully abated following the discontinuance of the exemptions to the control of entry requirements and the implementation of the new Market Entry regulatory framework. The administration involved in keeping up with these applications has been onerous and the time freed up by their absence will be better spent on facilitating the wider interests of existing contractors.

The implementation of Pharmabase as the platform for payment of some enhanced services appears to have bedded in well and been popular at least anecdotally with contractors. The speeding up of payments and a simplified process is a welcome development. Additionally, the LPC successfully negotiated an uplift in fees for enhanced services including EHC, smoking cessation, supervised consumption, NRT supply and Minor Ailments. The pharmacy 'flu service was again successfully added to our expanding portfolio.

We hope that contractors are being kept in the loop via our attempts at harnessing new information technologies. Sami has been instrumental in utilising social networking such as twitter. We regularly disseminate information by email and keep our website populated with relevant current content.

LPC members have been present at numerous meetings and events during the course of the year and used these opportunities to network with our colleagues across the healthcare community. We take every opportunity to represent pharmacy in a positive light and will continue to do so throughout the ensuing NHS transitions and beyond.

As always, I'm here to help and advise contractors to the best of my ability so please don't hesitate to get in touch.

Louise Lydon
Secretary



List of Observers:

Catherine Armstrong	Locum and Practice Pharmacist
Numerous Pre-registration pharmacists and undergraduates	

List of Guest Speakers:

Andrew Riley	Pfizer
Anna Race	Astra Zeneca
Louise Burn	NHS 111
Sue Collins	NHS Healthchecks
Amanda Healy	NHS Public Health Commissioner
Tony Byrne	PCT Project Manager
Wendy Surtees	PCT Commissioning EHC
Emma Gibson	PCT Commissioning EHC
Cath McClelland	PCT Medicines Management
Anne-Marie Baily	PCT Medicines Management
Jeanette Stephenson	Head of Medicines Management
Andrea Lannigan	Age Concern
Maria Laben	Age Concern
Jessica Clemerson	University of Sunderland
Cath Scott	PCT Commissioning
Lesley Davison	STFT
Moira Richardson	PCT Pharmabase
Lindsay Henderson	FCC
Faisal Al Durrah	PCT 'Flu Lead
Emma Roycroft	PCT Smoking Cessation
Jody Nicols	PCT Smoking Cessation
Andrea Mulligan	Needle Exchange
Anne Gunning	SLPC

Treasurers Report



Well it's been another difficult year for contractors.

Multiple generic stock shortages have led to a plethora of both price concessions and NCSO's.

Unfortunately because of how the system works, the majority of these have only been announced late in the month giving little time for endorsements to be made before the monthly bundle is sent off. This, together with problems at the PPD have made life very difficult for us.

On a more positive note, we again managed to deliver a Winter Flu service for the second year running after the LPC engaged with Novartis to deliver the training required for administering injections and dealing with anaphylaxis. The Flu service was introduced after a great deal of work by our members in conjunction with neighbouring LPC's.

The increased number of price concessions and NCSO has also impacted on LPC finance through the Statutory Levy. Mindful of this the LPC has worked as efficiently and as cost effectively as possible and I'm happy to say that because of this there has been no change in the Levy this past year and LPC finances are in the black and stable.

As of 1st April 2013 the LPC is now negotiating with CCG's and Public Health Departments from both Councils, rest assured we will strive to find the best deal for all of our contractors.

Jonathan Green

Treasurer



Accounts



Receipts		
LPC Statutory Levy	161,562.85	
Sundry Receipts	755.13	
Bank interest Received	183.51	
Northern Rock	36.70	
Less Tax Deducted		146.81
		<u>181,947.23</u>

Payments		
LPC Attendance Allowance	6,040.00	
Locum Fees	67,476.38	
LPC Officers	58,709.99	
Catering and Meeting Exp	2,570.97	
Travelling Costs	3,605.24	
Training Courses	6,409.91	
Stationery & Newsletter	781.84	
Photocopying	839.81	
Telephone	200.00	
PMI Insurance	381.09	
Accountancy Charges	570.00	
Credit Card Charges	128.00	
PSNC Levy	27,968.00	
Pharmabase Levy	6,266.00	
		<u>181,947.23</u>

Opening Bank Balances 1st April 2012

Barclays Bank plc	47,885.95
General fund	55,586.29
Northern Rock plc	<u>103,472.24</u>

£265,937.03

Signed by

J.P. Green

Jonathan P Green

Treasurer

Closing Bank Balances 31st March 2013

Barclays Bank plc	28,256.70
General fund	55,733.10
Northern Rock plc	<u>83,989.80</u>

£265,937.03

Comms Report



This year has been an exciting year for comms.

We have now moved on from using paper communications to using electronic methods. Our new ways of communicating have proved popular.

You can now keep up to date via email, website, Facebook, and twitter. As we have developed our communications portal we increasingly found that the older methods of communication were not able to keep up to date. It was therefore decided that we would drop the paper LPC News except for exceptional occasions.

We also embraced new technology in other forms. We held our first Webinar that proved to be a great success. Overall feedback was positive and the topics of discussion chosen facilitated some very passionate responses. We updated our constitution and future proofed it by including electronic means for voting and for communicating. This means we can use our website to run constitutional events more successfully with greater participation.

Comms were heavily involved in Flu services last year where we successfully used the website to facilitate

training, information and resources for contractors. The Flu expressions of interest page generated the Website's most hits.

Further to this, the web helped to serve information to contractors about many different services, especially during their transitions to the councils.

We have given dedicated pages to our colleagues in public health to help them disseminate information to contractors and their staff.

We have evolved this year and are working with the regional LPC to facilitate regional wide flu training and commissioning.

It has been a fast paced year for Comms and I look forward to seeing it develop further in the future.

Sami Hanna
*Communications
Officer and Vice
President*



Comms 'E'-volution

The LPC has 'e'-volved

From the humble days of the Pink Bulletin (Fondly remembered as the Pinkie!) the LPC Communications Strategy now involves many new technologies. All accessed through our Website gateway. www.gandstlpc.net.



LPC News Archive



RSS Feeds



Resources



Twitter



Contacts



LPC TV



Facebook



News Feed



Emails



Info WebPages



Webinar



Online Event Booking



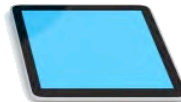
Chairman Blog



E-Agm



www.gandstlpc.net



Comments



“Good way to get messages across using available technology.”

“Great webinar attempt. Sound quality varied as speakers turned away from microphones, but otherwise a good way of communication without the expense of travel, room hire, or indeed baby sitters!”

“The ability to question Mike directly was very useful. Well done to those involved in setting this up!”

“Easy to access. Informative presentation and at a convenient time.”

“Is was good to be able to have an update at home saving time on travel etc.”

“The flu training was easy to book through the site”

“If I am looking for something I always check the LPC site to see if its there”

“I follow you on twitter then visit the site when I need”

*“I like the Chairmans blog.
It’s a witty way of commenting on the current news”*

“The email news keeps me up to date and like you said helps my CPD”

“The Website is great for resources. I know they are are there.”

Gateshead & South Tyneside LPC,

Fit for its contractors, Fit for the future

On line :- www.gandstlpc.net
On Email :- www.gandstlpc.net/email-mailing-list.html
On Facebook :- www.facebook.com/gstlpc
On Twitter :- www.twitter.com/gstlpc
On Youtube :- www.youtube.com/gandstlpc

Subgroups



Shared Care Monitoring Group

Tracy Groves is the Gateshead and South Tyneside LPC's representative, the group meets on a quarterly basis with the aim to monitor shared care services for substance misuse in Gateshead. It has representatives including the head of services, clinical leads, a GP, a commissioner from public health and others. The group tries to ensure an excellent service is provided to all patients and support is given to those delivering that service. Community pharmacists are considered an integral part of that team and the group is always interested in suggestions from pharmacists. Pharmacy representation on the group embeds our representatives as part of the shared care team and the contract for supervised consumption and needle exchange is seen as an essential part of the service. The group is usually the starting point for topics for the successful shared care pharmacy meetings and feedback is always requested on the successes of any meetings held.

Gateshead Medicines Management Committee

The Gateshead Medicines Management Committee is the recognized decision-making body for all aspects of medicines management across primary and secondary care within Gateshead with delegated powers from both Gateshead CCG and Gateshead Health NHS Foundation Trust.

It reports to NHS Gateshead Clinical Commissioning Group and Gateshead Health NHS Foundation Trust Business Services Development Committee. The aim of the committee is to work collaboratively across primary and secondary care to ensure the optimum use of evidence-based cost-effective medicines management within Gateshead. Lisa Simpson is the LPC representative and attends the meetings.

Communications Subgroup

The Communications group exists to ensure effective communications between the LPC and Contractors. We also strive to promote pharmacy's profile and the services we offer in a positive way across wider remit. We work with most other areas of the LPC. And this year have modernised our communications strategy to encompass new technologies.

Key Achievements:

- LPC New Stream (Website)
- Regular Email Communications
- Twitter / Facebook Integration
- Webinar
- Flu Commissioning
- Dissemination of Info during restructures of Health Services
- The promotion of Pharmacy services in the interests of contractors and our patients,
- Publishing of documents to raise awareness of current pharmaceutical issues for contractors.

Local Representatives Committee (LRC)

This is a quarterly meeting between all of the local representative bodies (LPC, LMC,LDC and the LOC) in South of Tyne and Wear. The meeting is chaired by Ken Megson, Secretary of G&ST LMC. Our LPC is represented by the Chairman and either the Secretary, or Vice-Chairman. All representative bodies are able to put forward agenda items. The issues discussed over the past year have included: The changes to the NHS, engagement with the emerging authorities, ETP and Enhanced Services and many others.

It's a useful forum for collaborative discussion between professions and for networking. It is hoped that this committee will enable a regular dialogue with CCG chairs moving forward as all CCG chairs in South of Tyne and Wear have a standing invitation.

Regional LPC

This is a meeting of all the local LPC committees in our Region. It is chaired by Mark Burdon our PSNC representative. The meetings are quarterly and are usually attended by the Chairman, Secretary and Vice-Chairman. Our Treasurer, Jonathan Green also attends as an official Company Chemist Representative and is the Treasurer of the Regional Committee.

This committee gives a great opportunity for collaborative discussion on issues of mutual interest to all LPCs in the area. This ensures, where appropriate, that we can operate at a Regional level to reduce costs, share best practice, and provide expertise. Also, on occasion, the Region speaking on one message provides a stronger voice to contractors.

EPS Board Representation

This position has been held for the past years by the Chairman. The board gave the LPC, the unique position of influencing roll out of the Electronic Prescription Service into our locality. The Board has now been disbanded following the NHS changes. The LPC will continue to monitor the roll out of ETP and will feed back to contractors and relevant issues.

Committee



David Carter
Chairman
Independent



Louise Lydon
Secretary
Independent



Sami Hanna
Vice Chairman
Independent



Jon Green
Treasurer
CCA: Lloyds



Mark Burdon
Independent



Tracy Groves
Independent



Denise Laidlaw
CCA: Asda



Lisa Simpson
Independent



Joanne Neil
Independent



Jennifer Graham
CCA: Boots



Richard Anderson
CCA: Co - op



Emma Morris
CCA: Boots



Alex Graham
CCA: Lloyds

Enquiries



If you have any enquiries regarding this report please get in touch with Sami, our Communications officer on:

Sami Hanna

Gateshead & South Tyneside LPC
C/o Lobley Hill Pharmacy
72 Malvern Gardens
Gateshead
NE11 9LJ

Email: sami.hanna@gandstlpc.net
Tel No: 0191 4200213
07930 342035

If you want to get in touch with the LPC on any other matter please contact our Secretary, Louise on:

Louise Lydon

Gateshead & South Tyneside LPC
C/o Edinburgh Road Pharmacy,
89 Edinburgh Road,
Jarrow
Tyne & Wear
NE32 4BB

Email: louise.lydon@gandstlps.net
Tel No: 0191 489 8053
07977 007 152

You can also contact us through

www.gandstlpc.net

Appendix – Nolan Principles



The ‘Nolan Principles’ code of practice has been written with regard to the seven principles of public life identified by the Nolan Committee in their First Report on Standards in Public Life in May 1995 and subsequently endorsed by the government. Gateshead and South Tyneside LPC, actively promote, and members adhere to, the principles set out below.

The Seven Nolan Principles:

Selflessness

Holders of public office should take decisions solely in terms of the public interest.

They should not do so in order to gain financial or other material benefits for themselves, their family or their friends.

Integrity

Holders of public office should not place themselves under any financial or other obligation to outside individuals or organisation that might influence them in the performance of their official duties.

Objectivity

In carrying out public business, including making public appointments, awarding contracts, or recommending individuals for awards or benefits, holders of public office should make choices on merit.

Accountability

Holders of public office are accountable for their decisions and actions to the public and must submit themselves to whatever scrutiny is appropriate to their office.

Openness

Holders of public office should be as open as possible about all the decisions and actions they take. They should give reasons for their decisions and restrict information only when the wider public interest clearly demands.

Honesty

Holders of public office have a duty to declare any private interests relating to their public duties and to take steps to resolve any conflicts arising in a way that protects the public interest.

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Annual Report 2012-13



Gateshead & South Tyneside
Local Pharmaceutical Committee

Passionate about pharmacy