

Countermeasures distribution - requirements

ITEM	YES/NO	COMMENTS
IT REQUIREMENTS		
Internet connection – broadband, dial up or N3		
Access to PharmOutcomes		
Access to Email		
Telephone Line – one for ICC and one for public use if possible		
Fax machine – prescriptions/vouchers to be faxed		
Access to electronic prescription service if available		
LOCATION		
Professional health care environment		
Accessible by public transport		
On-site/adjacent parking and drop-off point for public		
Free from red route/delivery restrictions		
Disabled/special needs access		
Sufficient room for dedicated queuing (separate to day to day business) where patients can be marshalled and registered in an orderly fashion		
Appropriate signage to direct/divert into respective queues		
Ability to restrict/manage access if circumstances dictate		
'rural-proofing' – adapt for rural locations as necessary		
SECURITY AND STORAGE		
Secure stock delivery points		
Lockable building		
Lockable storage for stock and associated consumables		
Security personnel presence (dependent on location identified/circumstances)		
Sufficient storage space for large quantities of countermeasures – not working on just in time deliveries		
STAFFING		
Sufficient staff dedicated to issuing countermeasures to deal with numbers attending		
Access to pharmaceutical advice to ensure that there are systems of operation for the safe supply of medicines		
Pharmacist cover on site at all times during opening hours		
Ability to assess patients/issue of countermeasures (see and treat)		
PROCESSES		
Command and control		
Trigger points for escalation/de-escalation		
Recording throughput of patients		
Information management		
Identification protocols		
Stock management		
Regular collection and collation of performance data		
Situation reporting		
Communications with partner agencies including police etc		
Location maps		
Communications/public information		
Appropriate signage and leaflets		
Patient information leaflets		